

EMPLOYER SPONSORED INTERNSHIP PROGRAM

12-Month **Paid Hospitality Internships**
with 4 and 5-star hotels in Malaysia



Join our International Hospitality Internship Program

POWERED BY BLUE MOUNTAINS ACADEMY MALAYSIA



BLUE MOUNTAINS ACADEMY

Pusat Latihan Blue Mountains (BZ5J1185) | Bluestone Education Group Sdn Bhd (201901005044 / 1314371-M)



About Blue Mountains Academy

Blue Mountains Academy (BMA) is a Malaysian Ministry of Education (MOE) accredited training institution specializing in hospitality training, international student programs, and industry internship placements.

Since 2019, BMA has developed strong partnerships with international hospitality operators across Malaysia, enabling 1000+ students from around the world to gain real-world training in luxury hospitality environments.

Our mission is to bridge the gap between hospitality education and professional industry experience by providing students with structured internship opportunities that develop practical skills, professional discipline, and international cultural exposure.

Our key areas of focus

-  **Hospitality training** and professional development
-  **International** student internship programs
-  Global hospitality **career pathways**
-  **Industry partnerships** with luxury hotel brands
-  **Workplace communication** and guest service training

Through our Employer Sponsored Internship Program (ESIP), we can provide students with a prestigious international internship experience in Malaysia.

What is ESIP

The ESIP program provides hospitality students with the opportunity to complete a **12-month paid** international internship in Malaysia after finishing their hospitality diploma or training program overseas.

Students begin with a short academic orientation and professional preparation program at Blue Mountains Academy, ensuring they are fully prepared for international hospitality workplace expectations.

ESIP Program Highlights

12-Month International Internship: Gain hands-on experience in luxury hotels and hospitality establishments in Malaysia.

Internship Allowance: Up to USD 600 per month, depending on hotel scheduling and department placement.

Pre-Internship Training & Orientation: Approximately two weeks at Blue Mountains Academy, focusing on hospitality communication, guest service, workplace professionalism, and international hospitality standards.

Meals During Internship: 2-3 duty meals per day provided by hotel partners.

Supervision & Student Support: Each student receives guidance from both a hotel supervisor and a BMA coordinator.

International Hospitality Experience: Exposure to Front Office, Food & Beverage, Kitchen Operations, Guest Services, and Housekeeping.

Professional Skills Students Will Develop

- International hospitality service standards
- Guest interaction and customer care
- Operational knowledge of hotel departments
- Teamwork within multicultural hospitality teams
- Discipline and professionalism in luxury service environments





Two Internship Streams



Stream 1: Certificate in Hotel Management

- **Focus:** hotel operations and guest service
- **Placements:** luxury hotels, international hotel chains, city business hotels, resorts
- **Departments:** Front Office, Housekeeping, Guest Relations, Food & Beverage Service



Stream 2: Certificate in Food & Beverage Services

- **Focus:** restaurant operations and hospitality service excellence
- **Placements:** hotel restaurants, premium dining outlets, hospitality venues
- **Skills:** food & beverage service, guest engagement, restaurant operations, hospitality service standards



Our **Hospitality Industry Partners**

Blue Mountains Academy works closely with leading international hotel groups and hospitality operators in Malaysia.



These hotels provide structured training environments that expose students to global hospitality standards, luxury guest service, and professional operational practices.

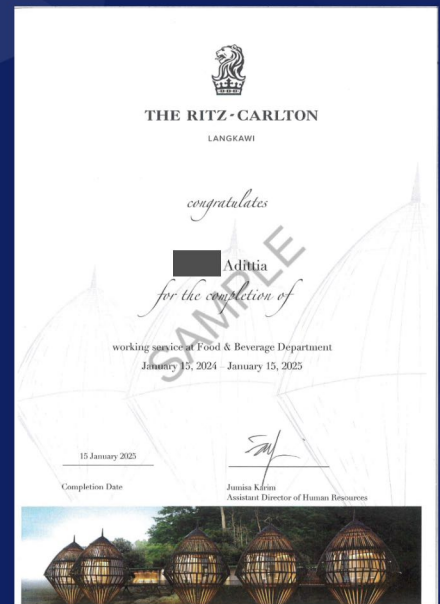
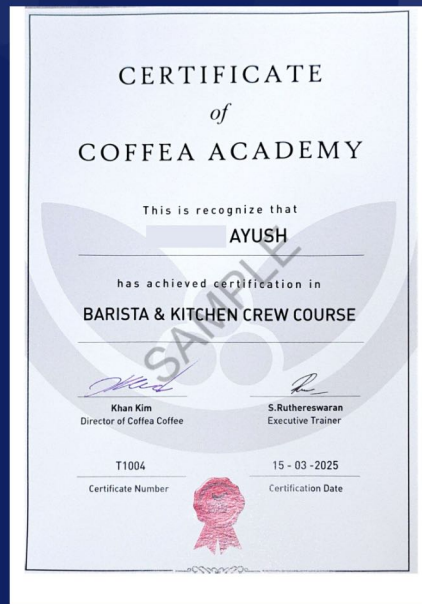
Get Certified

Blue Mountains Academy Certificate

- Certificate in Hotel Management or Certificate in Food & Beverage Services

International Hotel Internship Certificate

- Certificate issued by the partner hotel confirming completion of a 12-month professional internship in a 4 star or 5-star hospitality establishment
- Valuable recognition for international hospitality career pathways





Life in Malaysia

Malaysia offers a multicultural international environment where students can experience modern cities and vibrant tourism destinations while gaining hands-on exposure to world-class hotels and hospitality operations. With its safe and welcoming atmosphere for international students, Malaysia provides the ideal setting to develop industry skills while being immersed in global hospitality standards and luxury service environments.

Student Visa & Arrival Support

- International Student Visa through EMGS (Education Malaysia Global Services)
- Airport pickup upon arrival
- Assistance with accommodation arrangements
- Orientation program and ongoing student welfare support

Student Expectations

Students are expected to demonstrate:

- Professional grooming and appearance
- Positive attitude and discipline
- Strong teamwork and communication
- Commitment to learning and professional development

Students represent both their home institution and BMA, and are expected to maintain professional conduct throughout the program.

Partnership Opportunities

Blue Mountains Academy welcomes collaboration with:

- Hospitality colleges
- Tourism institutes
- International education agencies

Our ESIP program provides students with prestigious international hospitality internship opportunities in Malaysia.



APPLICATION & ENROLLMENT PROCESS

Blue Mountains Academy ensures a structured and transparent process for students applying to the Employer Sponsored Internship Program (ESIP). The following steps outline the full application journey from initial submission to arrival in Malaysia.

Step 1: Application Submission

Students must first submit their application to Blue Mountains Academy for review.

Required Application Documents

Applicants must provide the following:

- Copy of passport (Data page, valid for at least 18 months)
- High School academic certificate
- Curriculum Vitae (CV / Resume)
- English proficiency confirmation from their college or institute
- Two (2) passport-sized photographs with white background (according to international passport photo regulations)
- Completed BMA internship application form

Once documents are received, the BMA admissions team will review the application.

Step 2: Initial Interview - Blue Mountains Academy

Qualified applicants will attend an online interview with a BMA representative.

The interview will assess:

- English communication ability
- Professional attitude and personality
- Hospitality knowledge and training background
- Motivation for joining the international internship program

Students who successfully pass this stage will move to the next step.

Step 3: Hotel Interview

Shortlisted candidates will be scheduled for a second interview with the Human Resources Director or representative of the partner hotel.

This interview helps the hotel evaluate the candidate's suitability for the internship placement.

Hotels may consider students for departments such as:

- Food & Beverage Service
- Front Office
- Guest Services
- Housekeeping
- Kitchen Operations

APPLICATION & ENROLLMENT PROCESS

Step 4: Internship Offer Letter

Successful candidates will receive an official Internship Offer Letter confirming, hotel placement, internship department, internship allowance, internship start date, and program conditions.

Students must formally accept the offer in order to proceed with the visa process.

Step 5: Offer Acceptance & Visa Processing Documents

Upon accepting the offer, students must submit the required documents for International Student Visa processing through EMGS (Education Malaysia Global Services).

Documents Required for Visa Processing

- Full passport copy
- Two (2) passport-sized photos (white background)
- Signed Offer Acceptance Form
- Medical declaration form
- High School certificates / transcripts
- Student personal information form

Students must also make the initial EMGS processing payment and Registration fee's.

EMGS Processing Fee

RM 3,000 (Non-refundable)

This fee covers:

- Student visa processing
- Visa application administration
- Government processing charges
- Airport pick up

BMA Registration Fee

RM 1,000 (Refundable if eVAL not approved)

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APPLICATION & ENROLLMENT PROCESS

Step 6: EMGS Approval (eVAL)

Once the application is submitted, EMGS will process the Electronic Visa Approval Letter (eVAL) in approximately 2-4 weeks.

After the eVAL is issued, students must complete the program tuition payment.

Tuition Payment Options

Option 1 - Full Payment

RM 9,000 (Discounted Tuition Fee)

Option 2 - Installment Plan

- RM 6,000 upfront (50% of RM12,000 program fee)
- Remaining balance deducted monthly from internship allowance
- RM 600 per month for 10 months

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Step 7: Travel Preparation and Accommodation

Once visa approval and tuition payment are completed, students can prepare for arrival in Malaysia.

Blue Mountains Academy will assist with:

- Pre-arrival guidance
- Arrival date coordination
- Accommodation arrangements
- Airport pickup scheduling

Accommodation

Some hotel partners may provide complimentary staff accommodation for interns depending on hotel availability and internal policies. However, this is not guaranteed for all placements.

For students who require accommodation, Blue Mountains Academy can arrange shared student housing.

Accommodation arranged by BMA:

- RM 500 per month
- Shared room with other students
- Utilities included (electricity and water)
- Located within a reasonable commuting distance to hotel placements

Students will be informed of their accommodation arrangements prior to arrival in Malaysia.

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ARRIVAL PREPARATION GUIDE

Preparing for Your Internship in Malaysia

Before traveling to Malaysia, students must ensure they prepare all required documentation and travel arrangements in advance. Proper preparation ensures a smooth entry into Malaysia and successful enrollment into the ESIP program.

Blue Mountains Academy will guide students through the process, however students are responsible for ensuring their personal documents are ready before departure.

Required Documents for Travel

Students must carry the following documents in their hand luggage when entering Malaysia:

- Passport (original) - valid for at least 18 months
- Electronic Visa Approval Letter (eVAL) issued by EMGS
- Offer Letter from Blue Mountains Academy
- Flight ticket / travel itinerary
- Accommodation confirmation
- Passport-sized photographs (minimum 4 copies)
- Copy of academic certificates or transcripts
- Medical declaration documents

Students should also keep digital copies of all documents stored on their phone or email.

Study in Malaysia Requirements

All international students entering Malaysia under the ESIP program must comply with the Student Visa regulations managed by EMGS (Education Malaysia Global Services).

Students must:

- Enter Malaysia using the approved student visa documentation
- Follow all immigration and visa regulations
- Complete the post-arrival medical screening if required
- Complete official student registration at Blue Mountains Academy

Blue Mountains Academy will assist students throughout the process.

ARRIVAL PREPARATION GUIDE

Before Departure Checklist

Students should ensure the following before flying to Malaysia:

- ✓ Passport validity checked
- ✓ Visa approval (eVAL) received
- ✓ Tuition and required fees paid
- ✓ Accommodation confirmed
- ✓ Arrival date confirmed with BMA
- ✓ Airport pickup scheduled with BMA

Arrival in Malaysia

Upon arrival at the airport:

- Students will proceed through immigration using their eVAL and passport
- Students must inform BMA once they have landed
- A Blue Mountains Academy representative will arrange airport pickup
- Students will then be transported to their accommodation or temporary housing

Enrollment at Blue Mountains Academy

After arrival, students will attend the official enrollment and orientation session at Blue Mountains Academy.

During this stage students will:

- Complete student registration
- Submit original documents for verification
- Receive program briefing and orientation
- Prepare for the two-week pre-internship training program

Students will attend approximately two weeks of orientation and professional training at Blue Mountains Academy before starting their internship placement.

Training includes:

- Hospitality communication skills
- Guest service standards
- Workplace expectations
- Cultural orientation
- Professional grooming

Starting Your Hospitality Internship

After completing the orientation and training period, students will begin their 12-month internship placement with their assigned hotel partner.

Students will be introduced to their hotel supervisors and department teams, marking the start of their international hospitality experience in Malaysia



Why Partner with **Blue Mountains Academy** and Career Pathways for Students

Trusted Internship Partner

- Operating since 2019, placing international interns in 4-5 star hotels across Malaysia
- Partnered with internationally recognised hotels: Sheraton, Ritz Carlton, Westin, Le Meridien, Renaissance, DoubleTree by Hilton, and more
- Structured 12-month internship program with pre-placement training

Two Internship Streams

- Certificate in Hotel Management - hotel placements (front office, housekeeping, guest services)
- Certificate in Food & Beverage Services - restaurant placements (F&B operations, kitchen, service)

Practical Industry Experience

- Students gain hands-on hospitality experience in real hotel operations
- Work alongside international hotel teams in professional environments

Develop Key Skills

- Guest communication & customer service
- Multicultural teamwork
- Professional grooming & workplace standards
- Understanding of hotel & restaurant operations

Professional Training & Support

- Two-week pre-internship orientation and training at Blue Mountains Academy
- Guidance on hospitality communication, guest service, cultural adaptation, and workplace professionalism
- Ongoing supervision from both BMA and hotel supervisors

Why Partner with Blue Mountains Academy

and Career Pathways for Students

Student Benefits & Career Outcomes

- 12 months of international internship experience in top hotels
- Exposure to luxury hotel operations and multiple hotel departments
- Dual certification: BMA Certificate in Hotel/F&B Management + Hotel Internship Certificate
- Professional references from hotel supervisors for future career applications

Enhanced employability in:

- Luxury hotels and resorts
- International hotel chains
- Restaurants and hospitality venues
- Cruise lines and tourism operations
- Guest relations and service management

Institutional Benefits for Hospitality Colleges

- Provide students with international internship pathways after graduation
- Strengthen college reputation and graduate employability
- Reduce administrative burden: BMA handles placement coordination, visa, accommodation, airport pickup, and student welfare
- Access to students from Indonesia, Nepal, Maldives, Myanmar, Brunei, South Korea
- Reliable, structured program to complement academic curriculum with real-world experience

Summary

- Blue Mountains Academy offers a trusted, structured, and professional internship program
- Students gain global hospitality experience, skills, and certifications
- Colleges benefit from enhanced student outcomes, reputation, and international partnerships





Sunway Setia Jaya Station with a connecting bridge to our campus.

Contact today

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🌐 bluemountains.edu.my

Blue Mountains Academy is located in Kuala Lumpur, Malaysia, providing students with a professional and supportive learning environment.

Our campus offers:

- Modern classrooms
- Experienced language instructors
- Academic support services
- Career preparation workshops

Our Address

Blue Mountains Academy, Level 8, Block B1, Leisure Commerce Square, 9, Jalan PJS 8/9, 46150 Petaling Jaya, Selangor, Malaysia.



Blue Mountains Academy

IU COMPUTER
Gaming i7
laptop ultrabook

The One Academy
Art foundation course

Yolo Signature Suites

Jln PJS 8/9

Jalan P

Jalan

Jln PJS 8/17

Bamboo House Korean BBQ Restaurant

Google Maps



Major highways nearby

Jalan PJS 8/10

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